



STAGE SPARKS ACADEMYS

School Holiday Drama, Dance & Singing Camp

TERMS AND CONDITIONS

The Terms and Conditions below govern your enrolment and participation in Stage Sparks Academy School Holiday Drama, Dance & Singing Camps (hereinafter referred to as "Stage Sparks Academy" or "the Camp"). By completing a booking and making payment, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

Effective Date: January 1, 2026

1. BOOKINGS AND PAYMENT

1. All bookings are for the FULL CAMP (5 days Monday to Friday, or 4 days if there is a public holiday during the camp week).
2. Payment must be made in full at the time of booking to secure your child's place.
3. Payment can be made via credit card or debit card through our secure online payment system (Stripe).
4. Stage Sparks Academy does not store credit card details. All payment information is securely processed through Stripe.
5. Your booking is confirmed once payment has been successfully processed and you have received a confirmation email.

2. CANCELLATIONS AND REFUNDS

2.1 Cancellations by Parent/Guardian

6. Cancellations made more than 14 days before the camp start date: Full refund minus a \$100 administrative fee.
7. Cancellations made 7-14 days before the camp start date: 50% refund.
8. Cancellations made less than 7 days before the camp start date: No refund.
9. No credits or refunds will be given for missed days due to illness, family emergencies, or any other reason once the camp has commenced.

10. All cancellation requests must be made in writing via email to hello@stagesparksacademy.com.au.

2.2 Cancellations by Stage Sparks Academy

11. Stage Sparks Academy reserves the right to cancel a camp due to insufficient enrolments, unforeseen circumstances, or factors beyond our control (including but not limited to severe weather, venue unavailability, or public health emergencies).

12. In the event Stage Sparks Academy cancels a camp, families will receive a full refund or the option to transfer to an alternative camp date.

3. CAMP SCHEDULE AND ACTIVITIES

13. Camp hours are 9:00am to 3:00pm, Monday to Friday.

14. Early Care (8:00am – 9:00am) and Late Care (3:00pm – 5:30pm) are included in the camp price and available to all families at no additional charge.

15. On the final day (Friday), the camp concludes with a performance for family and friends at 3:00pm. Late Care is NOT available on the final day. The camp ends at approximately 4:00pm after the performance.

16. Stage Sparks Academy reserves the right to adjust the program schedule, activities, or casting decisions at any time as deemed necessary for the smooth operation and safety of the camp.

17. Parts and roles in the end-of-week performance will be allocated by Stage Sparks Academy facilitators at their discretion. Stage Sparks Academy reserves the right to give parts and take parts away as they see fit. If a child will not be attending the performance on the final day, they will not be given a speaking part.

4. DROP-OFF AND PICK-UP

18. Parents/guardians must sign their child in upon arrival and sign them out upon departure each day.

19. Children will only be released to individuals listed on the enrolment form as authorised pick-up persons. Photo identification may be requested.

20. Parents/guardians must notify Stage Sparks Academy in advance if someone other than those listed will be collecting their child.

21. Late pick-ups: Parents/guardians must collect their child on time. A late fee of \$2 per minute will apply for pick-ups after 5:30pm (or after 4:00pm on the final day).

22. Stage Sparks Academy is not responsible for children outside of camp hours. Supervision begins at 8:00am (or 9:00am if not using Early Care) and ends at 5:30pm (or 3:00pm if not using Late Care, or 4:00pm on the final day).

5. HEALTH AND MEDICAL CONDITIONS

23. Parents/guardians must provide complete and accurate information about their child's medical conditions, allergies, dietary requirements, and emergency contacts on the enrolment form.

24. Any changes to a child's health or medical information must be communicated to Stage Sparks Academy immediately.

25. Children must not attend camp if they are unwell, have an infectious disease (including but not limited to COVID-19, influenza, gastroenteritis, or head lice), or are displaying symptoms of illness.

26. Stage Sparks Academy reserves the right to refuse entry to any child displaying signs of illness or infectious disease. No refund will be provided in such circumstances.

27. In the event of a medical emergency, Stage Sparks Academy will administer first aid and contact the parent/guardian immediately. If necessary, Stage Sparks Academy will arrange for the child to be taken to a medical facility or treated by emergency services.

28. Parents/guardians are responsible for any medical costs incurred as a result of treatment or emergency care.

6. BEHAVIOUR AND CODE OF CONDUCT

29. All children are expected to behave respectfully and follow the instructions of Stage Sparks Academy facilitators and staff at all times.

30. Stage Sparks Academy reserves the right to refuse admission to, or remove from the camp, any child who presents a disciplinary problem to staff or a threat to the safety and wellbeing of other children or staff.

31. Unacceptable language, bullying, aggressive behaviour, or any form of harassment will under no circumstances be tolerated and will result in the child being removed from the camp with no refund.

32. Parents/guardians will be contacted immediately if there are any behavioural concerns, and may be required to collect their child from camp.

7. PERSONAL BELONGINGS

33. Children should bring: morning recess, lunch, water bottle, and comfortable clothing suitable for movement and drama, dance and singing activities.

34. All items should be clearly labelled with the child's name.

35. Children are discouraged from bringing valuables, electronic devices (including mobile phones, tablets, or gaming devices), jewellery, or toys to camp.

36. Stage Sparks Academy is not responsible for lost, stolen, damaged, or missing personal belongings. Parents/guardians accept full responsibility for any items their child brings to camp.

8. PHOTOGRAPHY AND MEDIA CONSENT

37. Stage Sparks Academy may take photographs, videos, and digital recordings of children during camp activities and performances for promotional, marketing, and archival purposes.

38. By enrolling your child, you consent to Stage Sparks Academy using photographs, videos, and digital recordings in any medium, including the website, social media, brochures, and marketing materials.

39. If you do not wish for your child to be photographed or filmed, you must notify Stage Sparks Academy in writing at the time of booking. We will make every reasonable effort to accommodate your request, but cannot guarantee your child will not appear in group photos or videos.

9. LIABILITY AND INDEMNITY

40. To the fullest extent permitted by law, Stage Sparks Academy excludes all liability for any loss, damage, injury, or other claim arising from or in any way connected to the attendance of your child at the Stage Sparks Academy Drama Camp.

41. By enrolling your child, you hereby release and forever discharge Stage Sparks Academy, its officers, employees, contractors, agents, and volunteers from any and all liability, loss, damage (including direct, indirect, and consequential), or any other claim in any way associated with your child's attendance at the camp.

42. This release includes, without limitation, claims relating to personal injury, accidents, medical emergencies, loss or damage to personal property, and the use and publication of photographs and videos in any media (including social media).

43. Stage Sparks Academy maintains appropriate Public Liability Insurance and Professional Indemnity Insurance as required by law.

44. Stage Sparks Academy shall not be held liable for injuries or damages caused by a child's failure to follow safety instructions, rules, or staff directions. Parents/guardians may be held liable for costs or consequences arising from their child's misconduct or negligence that causes injury to another person or damage to property.

10. CHILD SAFETY AND SUPERVISION

45. All Stage Sparks Academy facilitators and staff hold valid Working With Children Checks (WWCC) as required by law.

46. Stage Sparks Academy maintains appropriate child-to-facilitator ratios in accordance with industry best practices.

47. Stage Sparks Academy has comprehensive Child Protection Policies and Procedures in place, including a bathroom policy ensuring children are never alone one-on-one with a facilitator.

48. Parents/guardians can request a copy of our Child Safety Handbook and Policies at any time.

11. PRIVACY AND DATA PROTECTION

49. Stage Sparks Academy collects, stores, and uses personal information (including parent/guardian contact details, child's name, age, medical information, and emergency contacts) in accordance with the Privacy Act 1988 (Cth) and Australian Privacy Principles.

50. Personal information is collected for the purposes of camp enrolment, communication, child safety, and emergency contact.

51. Stage Sparks Academy will not share your personal information with third parties except where required by law or for the purposes of payment processing (e.g., Stripe).

52. Parents/guardians have the right to access, correct, or request deletion of their personal information by contacting hello@stagesparksacademy.com.au.

12. CHANGES TO TERMS AND CONDITIONS

53. Stage Sparks Academy reserves the right to update or modify these Terms and Conditions at any time without prior notice.

54. The most current version of the Terms and Conditions will always be available on our website at www.stagesparksacademy.com.au.

13. GOVERNING LAW

55. These Terms and Conditions are governed by the laws of New South Wales, Australia. Any disputes arising from these Terms and Conditions or your child's participation in the camp will be subject to the exclusive jurisdiction of the courts of New South Wales.

14. CONTACT INFORMATION

For any questions, concerns, or requests regarding these Terms and Conditions, please contact us at:

Email: hello@stagesparksacademy.com.au

Website: www.stagesparksacademy.com.au

ABN: 85 686 459 649

ACKNOWLEDGEMENT OF TERMS

By completing the online booking form and making payment, you acknowledge that you have:

- 56. Read and understood these Terms and Conditions in full;
- 57. Agreed to be bound by these Terms and Conditions;
- 58. Provided accurate and complete information on the enrolment form;
- 59. Agreed to the liability waiver and release as outlined in Section 9.

Thank you for choosing Stage Sparks Academy!

We look forward to providing your child with an unforgettable creative experience.

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